



# Xenos Enterprise Report Management (ERM) Consolidation through Document Archive Migration

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## Partner Offering

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### ■ Target Industry

Cross

### ■ Business Applications

*Electronic statement, report and image archive, retrieval and presentment*

*Check Imaging*

*Insurance policy applications*

*Insurance claims processing*

*Explanation of Benefits (EOBs)*

*Trade confirmations processing*

*Credit card processing*

*Mortgage loan applications*

*Tax forms presentment*

*Customer service applications*

*Healthcare reports*

*Retail and Manufacturing reports*

*Operational and financial reports*

### ■ Products

*IBM Content Manager OnDemand*

*IBM FileNet Content Manager*

*IBM FileNet Image Services*

*IBM FileNet P8*

## Business Challenge

Many organizations are looking to consolidate documents and images to help streamline operations, reduce costs, improve information access and simplify regulatory compliance. These organizations face the following challenges:

- How to migrate documents, images and metadata from disparate systems;
- Lack of proven methodology and expertise to perform complex document migrations rapidly and cost effectively;
- Transforming a range of print stream documents and images to online formats;
- Extracting additional indexes or metadata information to identify document content as specified by new business requirements;
- Lack of experience and technical process to load high volumes of documents, images, indexes and resources;
- The ability to repurpose information locked in legacy document formats for use by existing or new business applications;
- Meeting regulatory requirements to archive documents in formats such as PDF/A, guaranteed to be viewable throughout the required retention period.

## Offering

Built on the IBM Enterprise Content Management (ECM) suite of products, Xenos provides an unparalleled services and product offering for ERM consolidation. The Xenos Document Archive Migration offering is comprised of Xenos' proven DETAIL™ Methodology and services expertise, proprietary Xenos Migration Components™ and Xenos d2e™ transforms. In the Discovery and Analysis phase, Xenos Migration consultants engage with the customer to perform a review of the existing systems and associated business requirements. Xenos delivers a detailed Migration Assessment document outlining the characteristics of the source system, proposed migration methodology, estimated effort, timelines and cost.

The consolidation is performed using Xenos Migration Components in combination with Xenos d2e transforms. This configurable offering is tailored to the requirements of each migration resulting in an automated process flow executing the following functions:

- Analysis of archived document or image files, types, size, storage location and index information
- Recall of offline document or image files
- Download and association of archived document or image files, index information and print stream resources to a distributed processing environment
- Transformation from archive formats to original print stream formats
- Extraction of index information and document repurposing





- Creation of migration content processing audit trail
- Generation of processing alerts and notifications
- Packaging of migrated content in the format supported by ARSLOAD for loading into IBM Content Manager OnDemand (CMOD) or with the Xenos Loader™ for IBM FileNet P8 Content Manager and the HPII Interface for IBM FileNet Image Services.

#### Reduced hard costs

- Recurring annual maintenance costs
- Consolidate multiple disparate ERM systems
- Dramatically reduce storage costs using Xenos for single-instance resource bundling for AFP, PDF and Metacode print stream formats.
- Staffing costs required to maintain proprietary systems
- Hardware and processing costs: if mainframe modernization is required and solution is implemented on distributed platform
- Development costs to build print stream and PDF document transformation and indexing capability

#### Reduced soft costs

- Faster migration
- Extend existing investment in legacy document and image content

#### Value Proposition

Xenos' DETAIL methodology, unique technology and field experience provides a proven and unequalled ERM consolidation solution that allows organizations to efficiently migrate document and image archives to the IBM ECM suite of products. With 25 years experience and 170 of our 350 worldwide customers among the Fortune 1000, Xenos is a leading provider of high-performance print stream document transformation and repurposing software solutions. Xenos enables organizations in a wide range of industries to rapidly achieve three strategic objectives: efficiency, agility and accountability.

The Xenos Migration Components™ in combination with Xenos d2e™ transforms constitute proprietary technology that enable the automated analysis, extraction, recall, transformation, repurposing and loading of document and image content, indexes and resources from archives to the IBM ECM suite of products. Xenos' experienced ERM consolidation consultants have technical expertise and field experience conducting ERM migrations for very large organizations and in-depth knowledge of all major print stream and image formats.

#### Company Description

Xenos high-performance software solutions streamline enterprise information supply chains. We enable our customers to process, transform, index, load, repurpose, personalize and deliver their data and documents when they need it, where they need it and how they need it.

[www.xenos.com/partners/alliances/ibm](http://www.xenos.com/partners/alliances/ibm)

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